

COMTEL i PROFILE



An informational Application Profile

COMMUNICATIONS CHALLENGES

Junior Achievement has been operating in WNY since 1958. Their communications requirements, solid platforms and reliable service, have been met by Comtel for the last 23 years as JA reaches more than 13,600 students annually in over 150 schools with its volunteer-delivered economic education programs.

PREVIOUS ENVIRONMENT

In the 23 years as a Comtel customer, Junior Achievement has had Toshiba Systems provided by Comtel. Over the years, we have successfully upgraded systems within the Toshiba portfolio, thus creating a more economical solution.

SOLUTIONS BRIEF

Comtel has provided a Toshiba CIX hybrid digital/IP based system most recently for Junior Achievement. They utilize a mix of desktop telephones and also have Toshiba NetPhone (desktop softphone) for select users.

THE CUSTOMER VIEW

Anna Fohrd, Senior Operations Director

"Comtel has been JA's Communications Solution for over 23 years! They have provided JA with the best communications solution for our office, along with seamless conversions and most importantly they continue to provide us with great support throughout each year!"

COMTEL

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CUSTOMER:
JUNIOR
ACHIEVEMENT
BUFFALO, NY

SOLUTION:

- Toshiba CIX
- Voice Mail
- Desktop Softphone

PROFILE:

Junior Achievement (JA) provides students in kindergarten through 12th grade with financial literacy, entrepreneurship and work readiness skills that prepare them to succeed in the real world. Through partnerships with the business and education communities, JA inspires and prepares young people to succeed in a global economy.

WIN-RESULTS:

- Consistent Support
- Easy Migration
- True "partnership"

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